



MANCHESTER-BY-THE-SEA

BOARD OF SELECTMEN • TOWN HALL
Manchester-by-the-Sea, Massachusetts 01944-1399
Telephone (978) 526-2000 FAX (978) 526-2001

May 14, 2019

John Round, Chair
Board of Trustees
First Parish Church, Congregational
P.O. Box 187
Manchester-by-the-Sea, MA 01944

Dear John,

Thank you for your letter expressing the Trustees concerns regarding the communication prior to the water shut off and the timing. I assure you much thought went into selecting a time frame that would create the least amount of impact to the Town. However we appreciate the timing this situation had on your ecumenical Good Friday Service and we are very sorry for that disruption. We are working to ensure that information is disseminated directly to those impacted by events in a timely matter.

Our goal is to do our absolute best in communicating information that impacts the community and we appreciate the time you took to give us important feedback. As servants of the Town we rely on open communication so that we can continue to serve all in the most beneficial way.

I'm pleased to hear that despite the challenge you faced that the Good Friday Service was wonderful and well-attended.

Best regards,


Susan Beckmann
Chair, Board of Selectmen